

# Town and Parish Council Survey 2023

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## Local Policing

**1) In the Council's opinion, how good a job do you think the police are doing in your town / parish?\***

- Excellent
- Good
- Fair
- Poor
- Very Poor
- Don't know

**2) In the Council's opinion, how would you rate the visibility of police in your town parish?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know

**How much does the Council agree or disagree with the following statements:**

**3) The police work well with the Council to identify and address local crime and disorder issues\***

- Strongly agree
- Tend to agree

- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

**4) The Council has confidence in the police to resolve crime and disorder issues raised within the local community\***

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

**5) On average, how often does the Council contact the police to raise concerns about crimes or incidents?\***

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

**6) Overall, how would you rate the police response to crime and disorder issues or incidents raised by the Council?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

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## Contact and Engagement

**7) Are you aware of the Local Policing Charter?**

Yes

No

**8) Have the police been in touch to identify your priorities as a Town/Parish Council?**

Yes

No

**9) If answered yes in question 8. In the Councils opinion have the police acted upon the priorities you set out?**

Yes

No

**10) In the Councils opinion have you seen an reduction in crime and increased feeling of safety as a result of the launch of the Local Policing Charter in March 2021?**

Yes

No

**11) In the Council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form - face to face, email, telephone etc)\***

Very easy

Fairly easy

Fairly difficult

- Very difficult
- Don't know / N/A

**12) In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police?\***

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

**13) In the Council's opinion, how would you rate the level of contact you have with the police?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

**14) How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes).  
*Please tick all that apply\****

- Phone (land line)
- Phone (mobile)
- Email
- Letter
- Social media
- In person (at a police station etc)
- Website
- Other
- Don't contact the police

**15) How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes)\***

- Weekly
- Monthly
- Every 2- 6 months
- Once a year
- Never
- Don't know

**16) How would the Council rate the police response to requests for information / meetings etc?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

**17) How often do the police attend Council meetings or other community events in your town or parish area?\***

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know / not invited

**18) How often do the police proactively contact the Council to raise awareness of local issues, share information etc?\***

- Weekly

- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

**19) Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs\***

- Very familiar
- Somewhat familiar
- Not well known
- Totally unknown
- N/A

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## **Crime and anti social behaviour issues**

**20) In the Council's opinion, how much of a problem, if at all, would you say that crime and anti social behaviour is in your town / parish area?\***

- Not a problem at all
- Not a very big problem
- Fairly big problem
- Very big problem
- Don't know

**21) Which if any of the following issues would you say are currently a problem in and around your council area?**

**Please tick one box in each row**

	<b>Not a problem at all</b>	<b>Not a very big problem</b>	<b>Fairly big problem</b>	<b>Very big problem</b>	<b>Don't know</b>
Domestic burglary	( )	( )	( )	( )	( )
Violent crime	( )	( )	( )	( )	( )
Anti social behaviour	( )	( )	( )	( )	( )
Online crime	( )	( )	( )	( )	( )
Vehicle crime	( )	( )	( )	( )	( )
Criminal damage / vandalism	( )	( )	( )	( )	( )
Crimes against businesses	( )	( )	( )	( )	( )
Rural crime	( )	( )	( )	( )	( )
Offence of a sexual nature	( )	( )	( )	( )	( )
Crime committed against people due to their age, race, ethnicity, disability or sexuality	( )	( )	( )	( )	( )

Road safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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## About your council

**What is the name of your council (or councils if it is a combined parish council group)?\***

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**22) Please confirm which Borough / District / City / Unitary area your council is in\***

- Herefordshire
- Shropshire
- Telford & Wrekin
- Redditch
- Wyre Forest
- Worcester City
- Malvern Hills
- Wychavon
- Bromsgrove

**23) Approximately how many people live in your town / parish area?**

- Less than 500
- 501 - 1000
- 1001 - 5000
- 5001 - 10,000
- Over 10,000



**Please provide an appropriate current email address which the Commissioner and his staff may use to contact the Council when necessary. Your email will be held securely in web-based databases. It will not be shared with any other third party.**

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**24) Would you like to receive the Commissioner's monthly newsletter to this email address?**

Yes

No

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**Thank You!**

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